

Rover Sports Register Privacy policy

1. This privacy policy sets out how the Rover Sports Register Limited ("we" or "us" or "the RSR") collects, uses and protects any information that you give us. This policy is effective from 1 March 2018
2. We are committed to ensuring that your privacy is protected. Should we ask you to provide certain data by which you can be identified such data will only be used in accordance with this privacy policy. We do not collect or hold any sensitive personal data as defined in UK data protection legislation. Such personal data as is collected is used for legitimate purposes. Our computer databases are located on servers resident in the United Kingdom.
3. We may change this policy from time to time by updating this page.
4. In order to provide you with the services you require, such as application to become a member of the RSR (the "Club") or administration of your ongoing membership, we may collect and keep a record of personal information about you from our website, telephone conversations, emails and written communications. When you use our website, you may be required to provide certain information such as your name, address, email address and telephone number. We may also ask you for additional optional information such as mobile phone number, credit or debit card details, as required under the circumstances. Please let us know if any of your personal information changes or is inaccurate so that we may keep our records up-to-date.
5. You may set up a direct debit for the purposes of paying us, usually for annual subscriptions, by entering your details on the third party processors secure website, accessed from our website. We store a record that you have a direct debit, and the calendar month in which to collect it, but not your bank account details. Your bank account details are held securely by the third party processor, GoCardless. GoCardless (company registration number 07495895) is authorised by the Financial Conduct Authority under the Payment Services Regulations 2009, registration number 597190, for the provision of payment services.
6. We may use the information we collect from you in various ways, including
 - to send a copy of Freewheel by mail (or electronically to overseas members if they require that);
 - to process any orders placed by you;
 - to communicate with you;
 - for maintaining our internal records;
 - for maintaining the register of members in accordance with the Companies Act 2006
 - to improve the quality of our service; and
 - to protect our website and systems against unauthorised access.
7. Your name and address, membership number and vehicle details will be available to you to display in the password-protected 'members area' of our website, when it has been developed. If you consent and provide the data, we may also include your contact details such as phone number and email.
8. We may publish a hardcopy list of new members and their vehicles, together with your postal address and telephone number in or alongside the Club magazine (Freewheel). If, as a new member, you do not wish us to do this, or if you require your details to be edited for these purposes, please inform us.
9. From time to time we may distribute to all Club members worldwide a hardcopy list of all paid up full Club members and their vehicles. If you do not wish us to do this, or if you require your details to be edited for these purposes, please inform us.
10. Your data will be available to officers and may be made available to regional representatives, to advise them of new members in their areas, for the purpose of introducing you to your local sections of the Club. However, we do not share your data with any third parties (e.g. for marketing purposes) unless required by UK Law to do so. We do not employ any form of automated decision making.

Non-members' enquiries about specific cars or members are acknowledged and referred to the member concerned, who may then choose whether or not to divulge their own personal information
11. All information we collect about you will be used and protected by us in accordance with current data protection law and this Privacy Policy.
12. We are committed to ensuring that your information is kept secure. To prevent unauthorised access or disclosure we have put in place appropriate technical and organisational measures to safeguard personal data from loss, misuse, unauthorised access, disclosure, alteration, damage or destruction.
13. In respect of data collected from our website, we use standard technology called 'cookies'. Cookies are small pieces of information that are stored by your browser on your computer's hard drive. We need this information to identify you and to store information about the products you select between visits. This helps us to improve our service to you. Although most browsers automatically accept cookies you can usually change your browser to prevent cookies being stored. If you do turn cookies off, this will limit the service that we are able to provide to you.
14. You may request details of personal information that we hold about you under the Data Protection Act. If you would like a copy of the information held on you please write to the RSR's Company Secretary at 8 Quebec Mansions, 102 Filsham Road, St Leonards on Sea, East Sussex, TN38 0PG